



MASSPIRG

Massachusetts Public Interest Research Group



2017 Annual Report

Because Of You: An Update On Our Program Work In 2017



Dear MASSPIRG member,

Why does such a great country have so many problems?

I'm talking about problems that we all share—problems that threaten or impact all of Americans' wellbeing. Problems that are neither liberal nor conservative issues. Problems of the public interest.

At MASSPIRG we seek to address those problems. Because in this day and age, Americans shouldn't tolerate them.

For example, we shouldn't have to sacrifice consumer protection in order to reap the benefits of a robust financial sector in our economy. Over the past year, MASSPIRG worked to keep the Consumer Financial Protection Bureau, the nation's top consumer cop on the Wall Street beat, strong and independent.

Nor should we accept that if we want access to credit, our private information must be at risk of falling into the hands of hackers and thieves. In the wake of the Equifax hack, MASSPIRG state and federal advocates led the call for free credit freezes—the best available safeguard against identity theft.

Nor does it make sense to gamble with the efficacy of life-saving antibiotics so the food industry can use them to raise cheaper chicken, beef and pork. In 2017, MASSPIRG's antibiotics team helped convince KFC to join 14 other top chain restaurants in the U.S. that have taken steps to end the routine use of antibiotics in the meat they serve.

Finally, in this day and age we shouldn't have to worry whether our kids are safe when they play with toys or drink water. Last year, Target agreed to stop selling certain fidget spinners after MASSPIRG Education Fund research found unsafe lead levels. MASSPIRG Education Fund research also revealed that lead is more prevalent in school drinking water than previously known, prompting officials in California, Texas and other states to act.

Read on to learn more how MASSPIRG staff and members worked together to find solutions to more problems we should no longer tolerate. None of our work would have been possible without the support of members like you.

Sincerely,

*Janet Domenitz
Executive Director, MASSPIRG*



STANDING UP FOR VETERANS—Federal Consumer Program Senior Director Ed Mierzwinski speaks to veterans about the Consumer Bureau’s work to protect servicemembers.



OUR CONSUMER COP—Varsha Nair, staff with our sister group, PennPIRG, spoke at the release of our report detailing the CFPB’s work to protect consumers from unfair overdraft fees.

Defending The Consumer Bureau

In the aftermath of the 2008 financial crash, we helped create the Consumer Financial Protection Bureau (CFPB) to serve as our consumer cop on the financial beat. The agency has excelled at its mission, returning \$12 billion to 29 million consumers hurt by big banks and lenders in just six years.

The CFPB Is Under Attack

In 2017, the Trump administration, special interests and their allies in Congress ramped up attacks on the CFPB in the name of reducing regulation. We were there defending the agency every step of the way.

We filed court briefs supporting former CFPB Director Richard Cordray’s appointment of consumer champion Leandra English to the role of acting director when President Trump put long-time agency opponent Mick Mulvaney in charge. And our staff fought back against the so-called Financial CHOICE Act, legislation that would have gutted the agency as we know it.

Our Federal Consumer Program Senior Director Ed Mierzwinski was a reliable agency defender, not only in major media outlets like The New York Times and The Washington Post, but also on Capitol Hill. Mierzwinski testified before multiple Congressional committees in opposition to bills intended to weaken consumer protections enacted by the Consumer Bureau—including

legislation that would have dramatically reduced mortgage market safeguards.

Standing Up For Our Consumer Cop

One 2017 report by MASSPIRG Education Fund found that, because of CFPB action in response to complaints, at least 7,000 servicemembers have received either direct monetary relief or other kinds of relief, like stopping debt collection harassment or providing mortgage options to help a servicemember avoid foreclosure.

Another 2017 MASSPIRG Education Fund report highlighted the Consumer Bureau’s work to protect older Americans from mortgage, credit and debt collection abuses. The report found the bureau had collected 72,000 complaints from consumers 62 years of age and older, and took numerous enforcement actions against companies that received the most complaints.

It’s clear: The idea of the Consumer Bureau needs no defense, only more defenders. That’s why MASSPIRG and our sister groups knocked on more than 300,000 doors across the country in the summer, mobilizing more than 60,000 citizens to sign our petition to Congress urging lawmakers to keep the bureau strong and independent.

With member support, we’ll continue defending this vital agency. ■



KEEPING OUR MEDICINES EFFECTIVE—MASSPIRG Education Fund’s Shelby Luce spoke at the release of “Chain Reaction III,” a report ranking America’s largest fast food and fast casual restaurants on policies relating to antibiotic use in their supply chains.

Standing Up For Public Health

Thanks to your support in 2017, MASSPIRG and MASSPIRG Education Fund worked to reduce the overuse of antibiotics, get the lead out of school drinking water, and cut the use of dangerous chemicals in farming.

Save Our Antibiotics

Antibiotic overuse, especially on factory farms, breeds antibiotic-resistant superbugs that kill tens of thousands of Americans, and sicken millions more, every year. We shouldn’t raise our food in ways that put public health at risk.

That’s why MASSPIRG Education Fund has worked hard to push major restaurant chains to eliminate meat raised on antibiotics from their menus. In 2017, we helped convince KFC to join a growing list of companies that have pledged to stop serving chicken raised on human antibiotics, and these commitments have sparked an industry-wide shift.

The sale and distribution of medically important antibiotics for food production in the U.S. dropped 14 percent in 2016, according to the Food and Drug Administration, marking the first year-to-year decline in sales since recording began. Because of market-based action, we estimate that in the near future, close to half the chicken in this country will be raised without the routine use of medically important antibiotics.

MASSPIRG Education Fund’s research and reports added to this urgent campaign, and earned widespread media coverage. Last fall, the group published its “Chain Reaction” report, which ranks the country’s largest fast food and fast casual restaurants on policies relating to antibiotic use in their supply chains.

And with the help of our Health Professional Action Network—a nationwide group of more than 40,000 physicians and other health workers who have signed on to our efforts to combat antibiotic overuse— MASSPIRG is working to follow the lead of states like California and Maryland by building support for legislation that would curb irresponsible antibiotic use on farms in Massachusetts.

Get The Lead Out

We now know that Flint, Mich., was just the tip of the lead-laden iceberg. Schools across the country have tested high for lead in drinking water—and thousands of Bay State children are at risk.

Last year, MASSPIRG drew attention to this quiet public health crisis and worked to solve it by sounding the alarm in the press, and backing legislation that mandates lead testing and infrastructure improvements in schools.

A 2017 report by MASSPIRG Education Fund confirmed the urgency of the issue. According to state data, nearly half of taps tested at Massachusetts public schools found some level of lead in the water.

MASSPIRG followed up on the research by calling on state lawmakers to pass a bill that would get the lead out of drinking water in Massachu-

setts schools and daycare centers. MASSPIRG Legislative Director Deirdre Cummings testified before the state's Joint Committee on the Environment, Natural Resources and Agriculture in support of the bill.

“There is no safe level of lead exposure,” Cummings told the Committee.

Healthy Farms, Healthy Families

Research shows we can dramatically reduce the use of synthetic chemicals in farming, while still growing as much food as we do today. It's shortsighted and dangerous to soak crops in chemicals when we know there are safe and effective alternatives.

In 2017, Rep. Earl Blumenauer (Ore.) unveiled a new blueprint for the federal Farm Bill—legislation that would cut wasteful agriculture subsidies that steer farmers toward harmful and unhealthy farming practices. The bill would also deepen U.S. investments in proven conservation programs that help farmers switch to sustainable farming practices.

With the help of our members, MASSPIRG and our national network will continue to support bills like this and keep up our pursuit of commonsense farming regulations that protect our families, land and food. ■



GET THE LEAD OUT—MASSPIRG Legislative Director Deirdre Cummings was joined by state Rep. Lori Ehrlich and other coalition partners at an event supporting state legislation that would get the lead out of school drinking water in Massachusetts.



AN INDUSTRY SHIFT—Our campaign has helped convince major restaurants to serve chicken raised without the routine use of antibiotics. Now, we're turning our attention to beef and pork.



PROTECTING YOUR DATA—MASSPIRG Legislative Director Deirdre Cummings, joined by AARP State Director Mike Festa (right), testified on Beacon Hill in support of strengthening consumer protections after the Equifax breach.

A Consumer Watchdog

In 2017, MASSPIRG and MASSPIRG Education Fund warned consumers about defective cars, provided important resources after the Equifax data breach, and pushed for stronger consumer protections.

Nearly 148 Million Americans At Risk: Our Response To Equifax

In September 2017, the credit bureau Equifax announced it had been hacked, potentially compromising the most sensitive financial data of nearly 148 million Americans—everything from credit card information to Social Security numbers.

The breach was unprecedented, and left 3 million Massachusetts consumers vulnerable to identity theft and other devastating financial scams. MASSPIRG stepped in immediately.

Our national advocates were able to provide urgent informational resources to affected consumers, testify before Congressional committees about the Equifax hack and data security, and make the case for better consumer protections in the media.

Here in Massachusetts, MASSPIRG Legislative Director Deirdre Cummings testified on Beacon Hill in support of a state bill that would eliminate the fees Bay State residents pay to freeze or thaw their credit—one of the only actions consumers can take prevent new account identity theft after a hack. After months of work with a diverse array of stakeholders, including Attorney General Maura Healey, MASSPIRG celebrated the bill's progress as it passed the House with a unanimous vote in early 2018.

We will continue to support federal legislation that would make credit freezes free for all Americans, and work to give Massachusetts consumers more control over their credit reports and other personal information.

Product Safety

For more than three decades, MASSPIRG has worked to ensure the products we buy are safe—everything from the toys our children play with to the cars we drive.

Last fall, MASSPIRG Education Fund discovered two models of fidget spinners sold at Target that contained alarming levels of lead—up to 300 times the legal limit for lead in children’s products. Within days of releasing our findings, Target had pulled both fidget spinner models from its shelves.

A report released by MASSPIRG Education Fund in 2017 found that CarMax—the nation’s largest used car retailer—has more than doubled the percentage of defective cars for sale since 2015. According to the report, more than one in four cars for sale at the CarMax locations surveyed have unrepaired safety recalls. We worked hard to publicize the research nationwide and warn consumers in the market for used cars.

Defending Net Neutrality

MASSPIRG has campaigned for years in support of the simple idea that the web is a public resource, and internet service providers shouldn’t get to pick winners and losers.

In 2017, the Federal Communications Commission (FCC) dealt a devastating blow to that concept, known as net neutrality, by ending regulations that keep the internet free and open for consumers.

Still, legislators are making headway in efforts to overturn the FCC’s repeal at the state and federal levels, and, with support from our members, MASSPIRG will continue to back proposed protections that keep consumers in the driver’s seat online. ■

Consumer Protection

MASSPIRG and MASSPIRG Education Fund work to ensure consumers are protected from dangerous products and unfair market practices. With your help, we’ll continue to amplify the voices of Massachusetts residents across the state.



- 1 MASSPIRG Education Fund research spurred Target to remove two models of lead-laden fidget spinners from its shelves.



- 2 MASSPIRG’s Nalini Ramachandran (left) with Tufts Floating Hospital for Children’s Chief of Pediatric Emergency Medicine Dr. Emory Petrack, state Rep. Jay Livingstone and Commonwealth Childcare Center Exec. Director Susan Rogers at the release of our toy safety report.



- 3 MASSPIRG Education Fund found that CarMax more than doubled the percentage of defective cars for sale since 2015, and our staff worked to spread the word to Bay State consumers through local media.





DANGEROUS CHEMICALS—Our national network has been a strong advocate for state and federal limits on dangerous pesticides and chemicals that harm everything from crops to bees to public health.

Protecting You From Toxic Chemicals

In 2017, MASSPIRG and MASSPIRG Education Fund worked to eliminate dangerous chemicals from the farms that supply our food and the products we use every day.

Banning Roundup, Dicamba & Bee-Killing Pesticides

Before we spray millions of pounds of chemical pesticides on our crops and in our neighborhoods, we should know they're safe.

But two of the country's most widely used herbicides, dicamba and Monsanto's Roundup, are putting our health at risk and destroying farmers' crops. Roundup, which has been linked to cancer, is showing up in foods like soy and corn, and dicamba damaged more than 3.1 million acres of crops in 2017.

The Environmental Protection Agency (EPA) has failed to respond to these chemical threats, so states are stepping up with support from our national network. In 2017, California announced it would add glyphosate—the main ingredient in Roundup—to the state's list of cancer-causing chemicals. And in Arkansas, the State Plant Board voted to ban dicamba for the 2018 planting season despite an onslaught of legal challenges by Monsanto.

Chemical pesticides have also played a disturbing role in the unprecedented decline of bee populations—a phenomenon that has real consequences for our food supply, environment and economy.

Last year, we launched our Ban Bee-Killing Pesticides campaign in an effort to save this important pollinator. We're working at the state level to ban the sale and use of a class of pesticides

known as neonicotinoids, or neonics, which scientists say is one factor in bee population decline.

MASSPIRG and our national network will continue working with our members to ban these dangerous pesticides unless and until they're proven safe.

Pledge To Be Toxic-Free

MASSPIRG and our national network are working to increase transparency about what chemicals are used in a wide range of products, and to eliminate chemicals of concern from these products entirely. And pressure from concerned consumers is already leading to important industry shifts.

In 2017, SC Johnson—maker of Glade, Pledge, Windex and more—disclosed the presence of 368 potential skin allergens that might occur in its products. Unilever, which owns brands like Dove and Caress, committed to disclosing most of its fragrance ingredients, and even Procter & Gamble, maker of brands like Olay, Old Spice and Herbal Essences, announced that it will increase fragrance ingredient transparency in all of its consumer brands.

In California, our sister group helped pass the Cleaning Product Right to Know Act, which gives consumers access to on-label and online information about chemicals linked to cancer in

household cleaning products. A similar bill is now pending in the Massachusetts Legislature.

And in another major win, CALPIRG celebrated the San Francisco Board of Supervisors' vote to ban toxic flame retardant chemicals in furniture and children's products—chemicals that have been shown to cause serious health problems, including cancer.

Post-Hurricane Toxic Threats

Last year, our national network worked hard to provide timely informational resources to residents affected by hurricanes Harvey, Irma and Maria, and to convince government officials to secure the most dangerous toxic sites.

In September, U.S. PIRG Education Fund released a report chronicling the contaminants and health concerns associated with the flooded Superfund sites in Texas, and U.S. PIRG published numerous articles in media outlets, including Huffington Post and The Hill, outlining the importance of safety regulations at chemical facilities.

Thanks to member support, our outreach made an impact. The EPA committed to cleaning one of the most dangerous sites affected by Harvey, and in early 2018, the Government Accountability Office told Congress it would investigate the risks that natural disasters pose to the more than 1,300 sites in the EPA's Superfund program. ■



SAFE ALTERNATIVES—In 2017, U.S. PIRG staff and coalition partners delivered petitions urging L'Oréal to remove chemicals of concern from its products.



DIRTY AND DANGEROUS—U.S. PIRG will continue advocating for legislation that prioritizes cleaning up the country's most dangerous waste sites.



POWER TO THE VOTERS—MASSPIRG Executive Director Janet Domenitz (left) testified on Beacon Hill in support of election reform with MassVOTE Executive Director Cheryl Clyburn Crawford.



EXPANDING ACCESS—Abe Scarr, director of our sister group, Illinois PIRG, spoke at the 2017 signing of the state's automatic voter registration law, model legislation we hope to pass in other states.

Democracy For The People

Elections should be determined by voters—not big money. That's why MASSPIRG and our national network are supporting laws and policies that return agency to the people at the polls.

In 2017, our state affiliate in Maryland had real success working with local coalitions to build upon the success of county-based small donor matching programs, voter-centric systems that encourage public participation and accountability, and enable candidates to run for office based on the strength of their ideas rather than their access to money.

In Washington, D.C., our national network successfully worked to advance the Fair Elections Act of 2017, which lays the foundation for public financing in the District and lowers the barriers standing between local candidates and voters—especially voters of color and women, who make up the majority of small donors.

Our sister group in Illinois celebrated a major victory in 2017 with the passage of a landmark automatic voter registration law that will make it simpler for Illinois residents to make their voices heard on Election Day. The law, which

will add eligible voters to the voting rolls when they interact with state agencies, marks an important win for voting rights advocates in the state. With the bill's passage, Illinois became the first state with a Republican governor to sign automatic voter registration into law, and the bill's bipartisan support makes it a model for legislation elsewhere.

And here in Massachusetts, MASSPIRG advocates joined a large coalition of civic organizations pushing for the passage of a similar automatic voter registration bill in the Bay State. Under the system, eligible residents would be registered to vote when they interact with state agencies like the Registry of Motor Vehicles—because our democracy is better when everyone participates.

"This is a bipartisan, commonsense, 21st century bill which will make voter registration more accessible, more secure and less costly in the Commonwealth," said MASSPIRG Executive Director Janet Domenitz.

Policies like these strengthen our democracy, and with support from members, our national network will work to replicate these state-level wins across the country. ■



PRIORITIZING PUBLIC TRANSIT—MASSPIRG Education Fund’s Matt Casale (center left) was joined by Transportation for MA Director Chris Dempsey and Transit Matters President Mark Ebuna at a report release.



CLEAN, GREEN TRANSIT—MASSPIRG’s national network is pushing states to use funds stemming from the Volkswagen emissions scandal settlement to invest in electric vehicle infrastructure.

21st Century Transportation

It’s time our transportation system matched our changing transit needs, and investing in clean electric vehicle infrastructure is an important first step.

Since the Volkswagen scandal broke, MASSPIRG and our national network have worked to hold the automaker accountable for deceiving customers and hurting the environment by installing car software designed to cheat emissions tests. In 2017, MASSPIRG Education Fund found that \$2.9 billion from the Volkswagen settlement will go to states to invest in electric vehicle infrastructure—a fitting use for the penalty.

Jumpstarting EV Investment

In a 2017 report, MASSPIRG Education Fund recommended Massachusetts use the funds to purchase electric vehicle fast-charging stations for highways, coupled with an aggressive expansion of all-electric transit buses to replace aging, dirty, diesel buses.

If implemented, the recommendations would complement federal anti-pollution rules enacted in response to a recent lawsuit brought by our national network and our coalition partners.

Improving Public Transit

For mass transit to become a viable alternative to individual, fossil-fueled cars, it must be reliable.

But a report released by MASSPIRG Education Fund in the fall of 2017 found the metric used by the MBTA to track reliability only measures the amount of time riders wait for trains to enter the station—it doesn’t track on-time performance, in-route service disruptions or overcrowding.

“It’s as if the Patriots were defining their season’s success based only on the number of points they scored, and not on wins and losses,” said MASSPIRG Education Fund Highway Boondoggles Campaign Director Matt Casale. “For the most part, riders just want to know how long it’s going to take them to get somewhere, when their train is coming, and if there are any problems along the route.”

The report, titled “How Reliable Is The T?,” recommended the MBTA take a more comprehensive approach to measuring reliability so statistics better measure the things riders care about.

With support from our members, MASSPIRG will continue to push Massachusetts toward transportation solutions that meet our changing needs. ■

MASSPIRG

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